

Appendix 4

Key Performance indicators associated with Public Health grant substitutions 2020/21

- National indicators are national data performance indicators for the service
- Local indicators are local data performance indicators for the service

Housing and homelessness

Service: Housing and homelessness prevention	Annual Target	Data source	Actuals			
			Q1	Q2	Q3	Q4
KPI:Housing homelessness prevention						
National indicators						
Statutory homelessness - eligible people not in priority need	n/a - no target set	HCLIC	42	26	12	n/a
Statutory homelessness - households in temprary accomodation (Snapshot at the end of each quarter)	n/a - no target set	HCLIC	273	252	277	n/a
Local indicators						
Number of homelessness preventions	n/a - no target set	HCLIC	108	24	35	n/a
Numbers of homelessness episodes of relief	n/a - no target set	HCLIC	256	202	196	n/a
Assistance with support needs	n/a - no target set	HCLIC	275	220	192	n/a
Staff outcomes						
Number of job descriptions which embed welling and prevention practices	n/a - no target set	Local performance indicators	42	42	42	42
Number of staff completing MECC+ training	n/a - no target set	Local performance indicators	0	0	0	n/a
Number of staff completing Mental Health First Aid training	n/a - no target set	Local performance indicators	0	0	0	n/a
Resident outcomes						
Number of residents referred to social prescribing hubs	n/a - no target set	Local performance	Not yet in place - conversations ongoing and hopefully from April 2021			n/a
Cast study example of work across agencies to build resilience		Local performance indicators	Sent seperately			n/a
Policy outcomes						
Number of policies refreshed	n/a - no target set	Local performance indicators	0	0	0	n/a
Number of policies refreshed to include wellbeing and prevention measures	n/a - no target set	Local performance indicators	0	0	0	n/a

Keep Shropshire Warm

Service: Keep Shropshire Warm/HeatSavers	Annual Target	Data source	Actuals			
			Q1	Q2	Q3	Q4
KPI: Housing (fuel poverty)						
National indicators						
Fuel poverty - % population in Shropshire	n/a - no target set	PHOF	12.3	12.3	12.3	12.3
Local indicators						
Number of category 1 hazards for excess cold reduced or eliminated	n/a - no target set	Local performance indicators	22	31	39	25
The preventative savings to the NHS and Society calculated using the BRE, Housing Health and Safety rating system calculator	n/a - no target set	Local performance indicators	£19,442 (NHS) £347,864 (Society)	£24,321 (NHS) £435,165 (Society)	£33,304 (NHS) £595,846 (Society)	£21,185 (NHS) £379,043 (Society)
Staff outcomes						
Number of job descriptions which embed wellbeing and prevention practices	n/a - no target set	Local performance indicators	0	0	0	0
Number of staff completing MECC+ training	n/a - no target set	Local performance indicators	0	0	0	0
Number of staff completing Mental Health First Aid training	n/a - no target set	Local performance indicators	0	0	0	2
Resident outcomes						
Number of residents referred to social prescribing hubs	n/a - no target set	Local performance indicators	0	0	0	0
Cast study example of work across agencies to build resilience	n/a - no target set	Local performance indicators	0	0	0	0
Policy outcomes						
Number of policies refreshed	n/a - no target set	Local performance indicators	0	0	0	1
Number of policies refreshed to include wellbeing and prevention measures	n/a - no target set	Local performance indicators	0	0	0	0

Child Health

Service:	Annual Target	Data source	Targets				Actuals				Frequency	Health check	
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		1/4ly RAG	Annual RAG
KPI: Child health													
National indicators													
A&E attendances (0-4 years)		PHOF											
Hospital admissions caused by unintentional and deliberate injuries in children (0-4 years)		PHOF											
Children with one or more decayed, missing or filled tooth		PHOF											
Population vaccination coverage – MMR for one dose (2 years old)		PHOF											
Population vaccination coverage – Dtap, IPV, Hib (2 years old)		PHOF											
MMR for two doses (5 years old)		PHOF											
Proportion of children aged 2-21/2 receiving ASQ-3 as part of the Healthy Child Programme or integrated review		PHOF											
School readiness: the percentage of children achieving a good level of development at the end of reception		PHOF											
Hospital admissions due to substance misuse (15-24 years)		PHOF											
Admission episodes for alcohol specific conditions – under 18 years.		PHOF											
Under 18 conception rate / 1000		PHOF											
Breastfeeding prevalence at 6-8 weeks after birth		PHOF											
Local indicators													
Early identification of need													
1.3. Number of families being supported by a targeted Early Help service that have an electronic family action plan	No target	Early help performance: high level dashboard (EHP)	No target	No target	No target	No target	242 (56%)	261 (64%)	219 (67%)				
1.4. Number of targeted Early Help cases closed as involvement has been successfully concluded	No target	EHP	No target	No target	No target	No target	8	17 (cumulative)	71 (cumulative)				
1.7i Number of families with improvement in emotional mental health & physical health	No target	EHP	No target	No target	No target	No target	13 (48%)	44 (60%)	79 (55%)				
1.7 ii Number of families with improvement in domestic abuse/parental conflict	No target	EHP	No target	No target	No target	No target	6 (55%)	15 (52%)	41 (64%)				
ii. Improvement in emotional mental health	No target	EHP	No target	No target	No target	No target	Replaced by 1.7i	Replaced by 1.7i	Replaced by 1.7i	Replaced by 1.7i			
iii. Improvement in physical health	No target	EHP	No target	No target	No target	No target	Replaced by 1.7i	Replaced by 1.7i	Replaced by 1.7i	Replaced by 1.7i			
3. Support provided is proportionate to risk: 3.2 number of targeted Early Help cases closed due to escalation to social work	No target	EHP	No target	No target	No target	No target	5	10 (cumulative)	39 (cumulative)				
4. Children in families with toxic trio are supported	No target	EHP	No target	No target	No target	No target	N/A - see notes	N/A - see notes	N/A - see notes	N/A - see notes			
4.1. Targeted involvement with families with toxic trio: Number of early help targeted involvements with families where domestic abuse is an issue of concern	No target	EHP	No target	No target	No target	No target	Insufficient data - see notes	42 (25%)	55 (26%)				
Number of early help targeted involvements with families where drug and/or alcohol misuse is an issue of concern	No target	EHP	No target	No target	No target	No target	Insufficient data - see notes	32 (19%)	45 (21%)				
Number of early help targeted involvements with families where mental health is an issue of concern	No target	EHP	No target	No target	No target	No target	Insufficient data - see notes	140 (81%)	167 (77%)				
6. Quality assessment and planning	No target	EHP	No target	No target	No target	No target	N/A - see notes	N/A - see notes	N/A - see notes	N/A - see notes			
6.1. Number of Early Help involvements graded as good or better	No target	EHP	No target	No target	No target	No target	8 (73%)	13 (54%)	24 (62%)				
6.2. Number of Early Help assessments graded as good or better	No target	EHP	No target	No target	No target	No target	6 (55%)	11 (46%)	17 (44%)				
Parenting programme													
7. At completion of a parenting group, the number of parents/carers that felt their confidence had improved in managing and understanding their child's behaviour	No target	EHP	No target	No target	No target	No target	No data - see notes	No data - see notes	5 (56%)				
8. 6-9 months after completion of parenting group, the number of parents/carers contacted that felt their confidence had further improved in managing and understanding their child's behaviour	No target	EHP	No target	No target	No target	No target	No data - see notes	No data - see notes	No data - see notes				

During 2020/21 Children's Health Services were disrupted up to June 2020 and the Parenting Programme until November 2020. The services provided produced outcome measures comparable with previous years.

For all 3 services staff outcomes, resident outcomes and policy outcomes were impacted.

Emergency Planning

	Outcomes Agreed Against	Activities Progressed	Improvements Realised
6.1	<p>Service Outcomes:</p> <ul style="list-style-type: none"> Suite of incident response plans Maintaining training Assist community resilience programs 	<ul style="list-style-type: none"> Updates to plans utilised during the pandemic and flooding response completed. Training has been paused during this time and will be restarting in slightly different formats once we emerge from lockdown. Community resilience engagement has increased due to both flooding and the pandemic 	<ul style="list-style-type: none"> Outbreak Control Plan improved and is now more comprehensive due to the learning over the past year Virtual training programs have been developed which will in future enable more engagement with communities across Shropshire Engaged with the National Flood Forum to assist our communities to become more resilient to flood events. Providing the communities with the knowledge to protect/reduce the impact and prepare for future flood events
6.1.1	<p>National Outcomes:</p> <ul style="list-style-type: none"> Local Resilience Forum Partnership Working National resilience 	<ul style="list-style-type: none"> Local Resilience Forum has begun a series of meetings to review and develop our work program for 2021 The Emergency Planning Unit is an active member of the National Human Aspects and Community Resilience Working Group. The EPU is also an active member of the Communities Prepared National Working Group which the Cabinet Office, Civil Contingencies Secretariat lead. 	<p>Both working groups provide advice to the government to inform and assist their development of future guidance and policies under the Civil Contingencies Act.</p>
6.1.2	<p>Local Outcomes:</p> <ul style="list-style-type: none"> Local incidents 	<ul style="list-style-type: none"> The severe flood event of 2020 debrief outlined areas of improvement which the Council in the intervening time took on board. A full debrief of the C19 response will be conducted later this year, after the National 4 Step roadmap for recovery is completed. An 	<p>As a result of the lessons learned and the improvements to our response. The flooding event of 2021 which saw similar flooding depths saw an improved response which was acknowledged by the Chair of the local Tactical Coordinating Group, who commented that the</p>

		<p>interim debrief has been conducted as well as the debrief on major outbreaks</p> <ul style="list-style-type: none"> • Team have actively supported the pandemic response, including outbreaks, incident teams and supporting the outbreak plans 	<p>Local Authority had excellent engagement across all areas of the council and a good situational awareness of the response.</p>
6.2	<p>Health in All Policies Outcomes:</p> <ul style="list-style-type: none"> • Staff Outcomes • Plan Outcomes • Training Opportunities 	<ul style="list-style-type: none"> • Due to both incidents, staff across the council have a better awareness of emergency planning and are more engaged with the planning and response process • Our community response capability has improved greatly and links with various partners and other areas of the council will have a positive legacy effect going forward. 	<ul style="list-style-type: none"> • We intend to retain as many C19 volunteers as possible. To encourage and train those volunteers who have come forward during C19 to continue to support their communities in an emergency and become permanent Community Response Volunteers.

Housing:

Staff outcomes: 94 staff had wellbeing embedded in job descriptions; 0 staff completed MECC training; 0 staff completed Mental Health First Aid training.

Resident outcomes: No record of residents being referred to social prescribing hubs

Policy outcomes: No updates in policies to include wellbeing and prevention.

Keep Shropshire Warm: 0 staff had wellbeing embedded in job descriptions; staff completed MECC training; 2 staff completed Mental Health First Aid training

Resident outcomes: No record of residents being referred to social prescribing hubs

Policy outcomes: 1 updates in policies to include wellbeing and prevention.

Child health services: 0 staff had wellbeing embedded in job descriptions; staff completed MECC training; 0 staff completed Mental Health First Aid training

Resident outcomes: No record of residents being referred to social prescribing hubs

Policy outcomes: No updates in policies to include wellbeing and prevention.